
Number: CSB-151006-1
Released: 6th October 2015
Modified:
Subject: Adding Support for El Capitan in FortiClient (Mac OS X)
Product: FortiClient (Mac OS X)

Description:

Current FortiClient versions do not include support for the El Capitan Operating System. Support is scheduled to be added for the El Capitan OS in upcoming releases of FortiClient (Mac OS X).

Users attempting to run FortiClient on Mac clients with El Capitan OS may observe repeated system restarts.

Possibly Affected Products:

MAC clients running the El Capitan OS which have FortiClient installed.

Workaround:

Those choosing to upgrade their MAC client to El Capitan should first uninstall FortiClient.

If the MAC client has already been upgraded to El Capitan already, boot into Safe Mode and uninstall FortiClient.

Remedy:

The following upcoming releases of FortiClient (MAC OS x) will be compatible with El Capitan:

FortiClient 5.4.0 (estimated release: October 9, 2015)

FortiClient 5.2.5 (estimated release: end of October, 2015)

Technical Support Contact Information: http://www.fortinet.com/support/contact_support.html

Fortinet technical support home page: <https://support.fortinet.com>

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